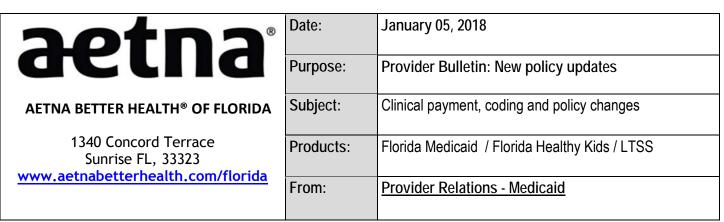
## PROVIDER BULLETIN



Dear Provider,

The purpose of this bulletin is to notify you and your office of **new policy updates** including: clinical payment, coding and policy changes.

We take great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We're absolutely committed to making sure our providers receive the best possible and latest information, technology and tools available to ensure their success and their ability to provide for clients.

Please review the attached letter with all the information that will take effect beginning January 30, 2018.

We appreciate your continued service to our members. Please feel free to contact us via e-mail <u>FLMedicaidProviderRelations@aetna.com</u>, fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

## **Provider Relations Department**

## www.aetnabetterhealth.com/florida

FL-17-01-20

**CONFIDENTIALITY NOTICE:** This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.